

Becoming A Human Expert

In The Workplace

One of the greatest realizations in our working world in this decade is the tremendous impact soft skills have on the overall performance of staff and hence organization. Being taught to use the DISC personalities has helped increasing number of people to understand others and themselves – and therefore promote a significantly healthy and happy working environment. It is a fun and yet extremely enriching course for all level of staff.

Who Should Attend

Staff who have not been DISC trained

Methodology

This workshop consists of both solid theories and practicals in the form of experiential activities. Reflections and relevant goal setting are integrated to achieve maximum benefits.

Duration/ Time

1 day, 9.30 – 5.30 pm

Venue

Wavelink Building, Level 3, Maersk Room
(2-min from Lavender MRT)

Course Fee

Non SMOU Members	SMOU Members		
	Up to 3 years	Between 3 – 5 years	Above 5 years
Normal Rate			
\$238.00	\$ 166.60	\$ 119.00	\$ 71.40



Programme Outline

1. Understand the key factors causing workplace conflicts
2. Learn the D.I.S.C. model that Certified Human Behaviour Consultants are trained in
3. Learn to differentiate between masked and true behaviours
4. Discover existing gaps within you that cause stress and how you can minimise it
5. Know how to motivate all types of people with different personalities
6. Acquire the skills to prevent and solve conflicts effectively
7. Learn how to form dynamic teams where everyone performs and remains motivated

Register Now!

Contact:

Ms. Jazzel Soh

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Fax: 65-6295 1121

Email: academy@wavelink.com.sg



REGISTRATION FORM

Thank you for choosing Wavelink Academy!

Please complete the form and fax to **6295 1121**. Alternatively, you may send via post. Thank you.

Course Details

Course Title: Becoming A Human Expert In The Workplace
Durtion: 1 day
Time: 9.30am – 5.30pm
Venue: Wavelink Building, Level 3, Maersk Room. (2-min walk from Lavender MRT, Exit B)

Participant Details

Name: (Capt/ Mr/ Ms/ Mdm/ Mrs) _____
NRIC: _____ **SMOU No. (if applicable):** _____
Tel: _____ **Mobile:** _____
Email: _____
Designation: _____
Company: _____
Address: _____ **S()**

Please tick the applicable course fee:

SMOU Member \$ _____ **Payment Mode** Cheque
Non-Member \$ 238.00 Cash

Signature: _____ **Date:** _____

"We wish you a fruitful session of learning and networking at Wavelink!"

Administrative Details

Fee includes training materials and meals. Certificate of Achievement will be awarded to participants who complete the course.

Payment

All cheques must be crossed and made payable to **WAVELINK ACADEMY**. Alternatively, cash payment can be made at Wavelink Academy. All payment should be received one week prior to course commencement.

Cancellation:

Participants must give minimum 7 days written notice for cancellation. Failing which, the organiser reserves the right to charge full course fee for any cancellation. In an unlikely event where there are changes in trainer's or facilities' availability, the organiser reserves the rights to postpone or cancel the course without liability. In such an occasion, a full refund will be given.

For Official Use

Registration Code: _____ Date: _____